Report of the Director: Adults and Health and

Agenda Item

the North Lincolnshire NHS Place Director

Meeting 30 January 2023

NORTH LINCOLNSHIRE COUNCIL

Health and Wellbeing Board

North Lincolnshire Place Health and Care Integration Plan

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 The Health and Wellbeing Board has approved a Strategic Intent for North Lincolnshire which outlines our ambition for North Lincolnshire to be the best place for all our residents to be safe, well, prosperous and connected, experiencing better health and wellbeing. The North Lincolnshire Place Partnership has commenced work on a Plan for Integration to enable the delivery of this. Within this work it has identified three priority areas of focus to develop and implement:
 - integrated neighbourhood teams,
 - · integrated commissioning and safeguarding and
 - integrated urgent care.

This paper provides an overview of progress so far and plans for the next stage of the plan development and asks for endorsement of the approach.

2. **BACKGROUND INFORMATION**

- 2.1 The Health and Wellbeing Board has previously agreed a Strategic Intent which outlines our ambition for North Lincolnshire to be the best place for all our residents to be safe, well, prosperous and connected, experiencing better health and wellbeing. This has been developed by the North Lincolnshire Place Partnership and has been incorporated into the development of the Integrated Care System Integrated Health and Care Strategy. The delivery of the North Lincolnshire Strategic Intent will be through our Community First Transformation approach and is underpinned by an set of behaviours and principles for operation that have been developed and supported by Place Partners.
- 2.2 The North Lincolnshire Place Partnership has agreed that the next steps to delivery of the Strategic Intent will be through the development of our North

Lincolnshire Plan for Integration, which will describe the areas where we will come together in partnership and through collaboration between the NHS and local government and wider delivery partners to deliver improved outcomes to health and wellbeing for local people.

- 2.3 The Place Partnership has identified three priority areas on which to focus in the Plan for Integration these are:
 - Integrated Neighbourhood Teams,
 - Integrated Urgent Care,
 - Integrated Strategic Commissioning and Safeguarding.

The aspirations of the Plan for Integration are that we would ensure that:

- People are enabled to keep well,
- People have urgent needs met quickly,
- People are safe and have good quality provision.
- 2.4 To ensure that this approach is fully embedded in the Place, the Partnership have determined that an organisational development focus should be adopted to ensure the delivery of the transformational change required to deliver these outcomes.
- 2.5 For each of the three priority areas senior representation has been identified from each of the Place partners to "build the coalition" to our plans for integration. Lead officers are now working with partners to develop the scope and outline plans using an organisational development framework focusing on strategy, culture, structure, process and people.
- 2.6 There are several identified key enablers to support delivery of these focus areas:
 - Single workforce strategy
 - Digital enablement and innovation
 - Collective use of resources
 - Strong organisational change and transformational change management approaches.

3.0 PROGRESS ON DEVELOPMENT OF THE PLAN

3.1 Integrated Neighbourhood Teams

This plan aims to enable and empower individuals by building on our local communities and our local offer, to make them stronger, better and more connected. This workstream will focus on meeting need at the lowest level, prioritising the vulnerable and targeting interventions to neighbourhood need. To achieve this, we will ensure that the offer is relevant, informed, accessible and co-produced based on local community voice and intelligence. This work

will see the development of integrated multidisciplinary neighbourhood teams across primary, community, mental health & social care using population health management approaches to inform and underpin the workstream.

The next steps in this workstream will be the define the geographical basis of neighbourhoods for this approach and the development of the population health model to ensure we can target the approach based on intelligence. We will also develop our approaches to communication and engagement and effective information sharing.

3.2 Integrated Urgent Care

This workstream will support people experiencing episodes of physical or mental ill health to remain or return to their own home, families, jobs & communities. The delivery of this workstream will utilise a 'one team' approach, to provide solution focused, person centred support and care, based on mutual respect and supporting carers and families to take an active role. This builds on the recent success of the accelerated Home First event, which is underpinned by full engagement from partners and teams. The next steps in this workstream will be to:

- Establish a steering and working group to oversee progress on the plan
- Workforce development plan to be developed
- Single home first transformation post to be appointed
- Understand demand to inform demand management approaches
- Information, advice and support to support to the public
- Integrated pathways and approach to trusted assessment
- Integrated Single Point of Access

3.3 Integrated Strategic Commissioning and Safeguarding

Building on existing integrated commissioning approaches, we will maximise opportunities for integrating commissioning where it is mutually beneficial, to ensure the provision of joined-up services for service users, protection of finances and resources by the reduction of waste and/or duplication. An Integrated Commissioning and Safeguarding Group has already been established, focused on assurance of outcomes and progress. In addition, we will take a shared strategic approach to safeguarding across the Place

- The next steps in this workstream are to scope the potential to extend and look at new areas for integrated commissioning approach to develop plans for an integrated commissioning approach
- Explore the potential for teams to work in a more integrated way

4.0 **RECOMMENDATION**

The Health and Wellbeing Board are asked to note the overview of progress so far on the development of the Plan for Integration and to provide endorsement of the approach.

5.0 OPTIONS FOR CONSIDERATION

5.1 No specific options are presented at this stage

6.0 ANALYSIS OF OPTIONS

N/A

7.0 FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)

7.1 The approaches set out in this paper aim to make the best use of North Lincolnshire Health and Care financial and workforce resources through integrated working and commissioning to deliver the best outcomes for service users and reduce duplication of provision.

8.0 OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)

8.1 None identified at this stage

9.0 OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

9.1 Integrated impact assessments will be undertaken within each workstream

10.0 OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

10.1 The plans outlined in this paper have been informed through engagement with all stakeholders within the Place Partnership. In order to progress these plans to the next stage, we will deliver a North Lincolnshire wide workforce event to engage staff in the proposed plans and enlist them in the delivery.

11.0 RECOMMENDATIONS

11.1 The Health and Wellbeing Board is recommended to accept this report on progress with the development of the Place Plan for Integration and to endorse the approach to development of the Plan, and to receive future update reports as required to provide assurance of delivery.

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Background Papers used in the preparation of this report N/A